

Insurance Information

Health Insurance Marketplace

1-800-318-2596

Service: helps find health insurance options among the Affordable Care Act's Health Insurance Marketplace plans for individuals and families. Call center will assist with plan selection and application completion during the Annual Enrollment Period of November 1 through December 15 for coverage beginning the following year. Residents who lose health care due to a "life change" event like loss of employer coverage, divorce, or death of spouse may qualify for a "Special Enrollment Period" to enroll in a plan within 2 months of that life change event. Also, residents with low incomes may qualify for and enroll in the Medicaid Expansion "Healthy MI" plan which allows enrollment any time of year. Information is also on their website at www.healthcare.gov.

Eligibility: US citizen and currently residing in US

For **local** assistance with Health Insurance Marketplace:

748-5500

Center for Family Health

505 N. Jackson St

Jackson, MI 49201

Service: Health Insurance Marketplace "assisters" are available at the Financial Services office on the first floor of Center for Family Health to help find health insurance for individuals and families from Marketplace plans and expanded Medicaid. Call for appointment during Annual Enrollment Period of Nov. 1- December 15 for help with Marketplace plans, or to apply for expanded Medicaid any time of year.

Hours: Monday – Friday 8 AM – 5 PM.

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1-888-524-9900

Medicare's Beneficiary & Family Centered Care-Quality Improvement Organization of Centers for Medicare and Medicaid Services (CMS)

Service: Medical case review service assists Medicare clients to obtain a delay and review of a decision to be discharged from either the hospital or skilled nursing rehab facility before they feel it's safe. Physician reviewers will review the hospital and rehab records and make a decision about whether discharge should be delayed and if Medicare will continue to pay for the hospitalization or rehab care. 24 hour voicemail

Hours: Monday – Friday 9 AM – 5PM

Saturday and Sunday- 11 AM – 3 PM

Medicare-Medicaid Assistance Program (MMAAP) 788-4364

Jackson County Department on Aging or 1-800-803-7174

1715 Lansing Ave.

Jackson, MI 49202

Service: Assistance with understanding Medicare or Medicaid eligibility and coverage; Medicare Supplemental Insurance (Medigap policies);

Medicare Part D (prescription coverage); and Medicare Advantage plans.

Can assist with plan comparisons, applications, and some program enrollments, as well as assess for low income program eligibility.

Information is provided by phone, mail, and/or by appointment.

Eligibility: Jackson county resident, 60 years or older

Contact: Amy Minix

Medicaid Information- Local 780-7400

Department of Health and Human Services

301 E. Louis Glick Hwy.

Jackson, MI 49201

Service: Applications for Medicaid and assistance with Medicaid process.

Can apply online at www.michigan.gov/mibridges. Have social security number, income and any Medicare information ready.

Hours: 8 AM- 5 PM

Medicaid Information- State

Medicaid Beneficiary Helpline

1-800-642-3195

Service: order a new Medicaid card or general questions

Michigan Enrolls

1-888-367-6557

Service: enroll in or get info about Medicaid health plans

Michigan Dept. of Health & Human Services Information Line

1-888-642-7434

Service: get status of current month benefits

Medicare Helpline

1-800-633-4227

Service: National helpline explains services covered by Medicare.

Social Security Administration

local: 1-877-405-0473

234 W. Louis Glick Hwy, Suite 200

national: 1-800-772-1213

Jackson, MI 49201

Service: Information on Social Security disability or retirement benefits, and eligibility for Medicare health benefits.