

## **Personal Emergency Response Systems (“Lifelines”)**

PERS systems or Lifelines provide a quick response for emergencies or urgent needs when elderly or disabled persons may not be able to dial phone numbers themselves. **Landline systems\*** consist of a small communicator box and a waterproof button. The communicator is connected through the home phone line to the PERS/Lifeline office that is staffed 24 hours a day. The waterproof button is worn on a necklace or wristband. If an emergency occurs (like chest pain or fall with injury), the client simply presses the button they are wearing and a signal is sent to the Lifeline office. A staff member asks the nature of the problem on the speakerphone. If it’s an emergency (like chest pain) the agency sends out an ambulance promptly. If the concern is not life threatening, but help is needed, the agency calls one of the client’s friends or family members who are listed as a “responder” and explains the situation to them, so they can respond accordingly.

\*The PERS companies listed below also have the option of a **mobile system with GPS feature** so device can be used away from home. GPS will automatically alert call center to location where help is needed.

Agencies that serve Jackson County (despite out-of-town main offices):

### **CST (Critical Signal Technologies)**

**1-888-557-4462**

27475 Meadowbrook Road

Novi, MI 48377

Self-installation (equipment delivered to door, \$10 charge)

Monthly Fee:     \$25 if landline connection  
                          \$35 cellular unit only works in home  
                          \$45 mobile phone with GPS feature  
                          \$10 extra for fall alert feature

### **Guardian Medical Monitoring**

**1-888-349-2400**

18000 W Eight Mile Rd

Southfield, MI 48075

No installation or activation fees

Monthly Fee:     \$25 if landline connection  
                          \$30 if cellular unit only works in home/yard  
                          \$35 mobile phone with GPS  
                          \$5 extra for fall alert feature

**Medical Care Alert**

**248-313-4077**

43334 7 Mile Rd., Suite 400

Northville, MI 48167

Installation fees: free if self-installation with equipment delivered to door;  
if installed by representative in your home fee is \$29.95

Monthly Fee: \$27.45 if landline connection  
\$32.04 cellular unit only works in home & yard  
\$36.62 mobile phone with GPS feature  
\$10 extra for fall alert feature

**VRI, Inc.**

**1-800-860-4230**

1400 Commerce Center Drive

Franklin, OH 45005

Installation Fee: free if self-installation

Monthly Fee: \$29.95 for landline connection  
\$39.95 cellular unit only works in home  
\$39.95 mobile system with GPS  
+\$5/\$10 for fall detection

**Mobile only option:**

**Lively Mobile**

**1-866-829-4527**

California

Service: Mobile system with GPS connects to a 5-Star Agent who can confirm location and call the necessary help, either emergency services or roadside assistance.

Initial purchase of device

and one time activation fee: \$95 plus tax

Monthly fee (ongoing): \$24.99 plus tax  
\$39.99 with fall alert feature